

## **HISENSE “GAME ON. YOUR HOME, YOUR STADIUM” PROMOTION 2021 TERMS & CONDITIONS**

### **Organizer**

1. This **“GAME ON. YOUR HOME, YOUR STADIUM” (“FREE GIFT REDEMPTION”)** is organized by Hisense (Malaysia) Sdn. Bhd. (897237-P) (“the Organizer”) and FREE GIFTS are only valid for purchases made within 1<sup>st</sup> June 2021 to 15<sup>th</sup> July 2021.
2. This **“UEFA EURO 2020 LUCKY DRAW” (“UEFA LUCKY DRAW”)** and **“UEFA TOUCH ‘N GO LUCKY DRAW” (“TNG LUCKY DRAW”)** is organized by Hisense (Malaysia) Sdn. Bhd.(897237-P) (“the Organizer”) and is open to all Malaysian residents with a valid MyKad and address in Malaysia only, aged 18 years and above as of 1<sup>st</sup> January 2021.
3. The Organizer reserves the right to amend the Terms & Conditions listed at any time without prior notice.

### **FREE GIFT REDEMPTION**

**(FOR SELECTED HISENSE MODELS PURCHASE – RETAIL ONLY)**

### **Eligibility**

**FREE GIFT REDEMPTION is not valid for corporate purchase, online purchase and project sale.** FREE GIFT REDEMPTION only valid for selected Hisense Models listed in the leaflet of **GAME ON. YOUR HOME, YOUR STADIUM.**

### **Duration**

**This Free Gift Redemption period from 1<sup>st</sup> June 2021 at “00:00:01” to 15<sup>th</sup> July 2021 “23:59:59”.** The Organizer reserves the rights to change, postpone, reschedule or extend the FREE GIFT REDEMPTION at any time without prior notice. No claims/questions shall be entertained in this regard. The Organizer will not entertain any redemption requests after expiry date of Free Gift Redemption period. **FREE GIFT only limited to 1 (one) per model as listed in the leaflet of GAME ON. YOUR HOME, YOUR STADIUM.**

### **Redemption Details**

1. To redeem FREE GIFT, Customers are required to complete the following:
  - a. Purchase selected Hisense model listed in the leaflet of **GAME ON. YOUR HOME, YOUR STADIUM** to entitle for FREE GIFT.
  - b. Then, redeem FREE GIFT at <http://www.hisense-campaigns.com.my/uefa2020>. Customers are required to provide below information to redeem FREE GIFT. Only original receipt/ invoice with clearly printed transaction amounts, model name, date

and outlet name will be accepted for redemption. The Organizer reserves the right to disqualify any redemption at their discretion.

- Full Name as per MyKad
  - Contact number, email and delivery address
  - Retailer name, model name, and serial number
  - Snap a picture of the proof of purchase (purchase receipt/invoice)
  
- 2. All FREE GIFTS are available on a first-come-first-served basis, while stocks last, it's non-transferable, non-refundable, non-exchangeable and can't be redeemed for cash. The Organizer reserves the right to make the final decision on all matters related to the FREE GIFT REDEMPTION.
  
- 3. FREE GIFT for selected models:
  - Touch 'N Go eWallet Reload PIN
    - RM 100 x 1: 75A7500F (4K UHD Smart TV), RM 100x 1: 55U7G (4K ULED Smart TV), RM 200 x 1: 65U800QF (4K ULED Smart TV), RM 200x 1: 65U7G (4K ULED Smart TV), RM 300 x 1: 75U900KF (8K Smart Android TV), RM 500 x 1: 100L5F (4K Laser Smart TV).
    - The Organizer will provide Touch n Go eWallet Reload PIN via [marketingdp@hisense.com](mailto:marketingdp@hisense.com). Please click on "+ Reload eWallet" from Touch n Go eWallet 's home screen. Click on "TNG eWallet Reload PIN" at the bottom of the screen and key in the given 10-digit TNG eWallet Reload PIN.
  
  - Hisense Backpack
    - 65A6100G (4K UHD Smart TV), 58A6100G (4K UHD Smart TV)
  
  - Digital Weighing Scale
    - 55A7400F (4K Android Smart TV), 65A7400F (4K Android Smart TV)
  
  - EURO CUP Pillow Blanket
    - AI10KAGS (1.0HP KA Smart Inverter Air Conditioner), AI13KAGS (1.5HP KA Smart Inverter Air Conditioner), AI20KAGS (2.0HP KA Smart Inverter Air Conditioner), AI25KAGS (2.5HP KA Smart Inverter Air Conditioner)
  
  - Ecolock Glass Food Storage Container Set 2pcs
    - RT486N4FBV (450L, 2 Door Inverter Refrigerator), RT600N4FBV (550L, 2 Door Inverter Refrigerator), RS666N4AC1 (620L, Side by Side Refrigerator)
  
  - Felli Ecolock Glass Food Storage Container Set 3pcs
    - RQ566N4AWU (520L, 4 Door Inverter Refrigerator), RS686N4AWU (620L, Side by Side Inverter Refrigerator)
  
  - Premium Cutlery Set 16pcs
    - AI10TUGS (1.0HP TU Smart Inverter Air Conditioner), AI13TUGS (1.5HP TU Smart Inverter Air Conditioner), RS700N4AWBUI (640L, Side by Side Inverter Refrigerator), RQ758N4ASV (720L, 4 Door Inverter Refrigerator), RQ768N4ABU (720L, 4 Door Inverter Refrigerator)

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4. FREE GIFT will be delivered to the address provided by customer within 2 to 4 weeks after the promotion is ended on 15<sup>th</sup> July 2021. FREE GIFT to East Malaysia may take longer delivery lead time. FREE GIFT will be delivered at the Organizer's option. The Organizer shall not be liable for any risk, loss or damage to the FREE GIFT upon delivery. Neither shall Organizer be liable for or obligated to recognize or replace defective, damaged or stolen FREE GIFT.
5. FREE GIFT is subject to availability. The Organizer shall reserve the right at its absolute discretion to substitute any of the FREE GIFT with that of similar value, at any time without prior notice. The values of the FREE GIFT are correct at the time of printing.
6. By submitting personal information, customers hereby agree that the Organizer may collect, obtain, store and process your personal data that provide via WhatsApp and agree all the PDPA clauses mentioned on Hisense website (<https://www.hisense.com.my/pdpa-privacy-notice/>).

## **UEFA EURO 2020 LUCKY DRAW**

**(FOR SELECTED HISENSE MODELS PURCHASE – RETAIL AND ONLINE)**

### **Duration**

This LUCKY DRAW will run from 15<sup>th</sup> April 2021 at “00:00:01” to 15<sup>th</sup> July 2021 “23:59:59” (“UEFA LUCKY DRAW Period”). The Organizer reserves the rights to change, postpone, reschedule or extend the UEFA LUCKY DRAW Period at any time. All entries received outside the Period will be disqualified.

### **Eligibility**

Employees of the Organizer shall not be eligible to participate in this UEFA LUCKY DRAW. **To participate in this UEFA LUCKY DRAW, purchase selected Hisense model listed in the leaflet of GAME ON. YOUR HOME, YOUR STADIUM from Authorized Dealers from 1<sup>st</sup> June 2021 to 15<sup>th</sup> July 2021 to entitle for one (1) UEFA LUCKY DRAW entry (“Entry”). Corporate purchase and project sale are not eligible to enter this contest.** Participants with multiple entries will be disqualified, the Organizer will only take the earliest submitted Entry as the valid entry based on the time registered. All entries received after the UEFA LUCKY DRAW Period shall not be entertained.

### **Participation in this UEFA LUCKY DRAW**

To participate, Customers (“Participants”) are required to complete the following criteria (“UEFA LUCKY DRAW Criteria”):

- a. Participants are required to register details at <http://www.hisense-campaigns.com.my/uefa2020>, Any incomplete entries will be disqualified.
  - o Full Name as per MyKad
  - o Contact number, email and delivery address
  - o Retailer name, model name, and serial number
  - o Snap a picture of the proof of purchase (purchase receipt/invoice)
- b. All entries who make purchase, register to redeem free gift at <http://www.hisense-campaigns.com.my/uefa2020> will be automatically eligible and entitle for one (1) UEFA LUCKY DRAW entry (“Entry”).’
- c. Kindly retain the original sales receipt which clearly displays the itemized purchase of Hisense model & details to serve as proof of purchase (“POP”) for purposes of verification if selected as one of the winners to win attractive prize (“PRIZE”) in the UEFA LUCKY DRAW.
- d. Participants only be eligible to win one (1) prize in the event the participant if selected as a winner. In the event of similar or copied Entries from different participants, the earliest submitted Entry will be treated as the valid entry based on the time of receipt. Hisense will take 7 working days to verify the purchase invoice or receipt and PRIZE will be released for valid entry to winners.
- e. Three (3) winners will be chosen on 18<sup>th</sup> August 2021 and The Organizer will announce the winners at Hisense Malaysia Facebook [www.facebook.com/HisenseMalaysia](http://www.facebook.com/HisenseMalaysia). The Organizer will select three (3) winners randomly from the pool of participants who have meet The Organizer’s eligibility requirements.

**UEFA Lucky Draw Prizes**

GRAND PRIZE (1 Winner) :  
Hisense ULED TV 65” (1 unit),  
Nintendo Switch Console (1 unit) and  
Single Recliner Sofa (1 unit)

SECOND PRIZE (1 Winner) :  
Hisense 4K UHD TV 55” (1 unit),  
Hisense Single Door Fridge 140L (1 unit) and  
Hisense Portable Air Conditioner (1 unit)

THIRD PRIZE (1 Winner) :  
Hisense Full HD TV 43” (1 unit) and  
Hisense Single Door Fridge 140L (1 unit)

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## **UEFA TOUCH 'N GO LUCKY DRAW**

**(FOR NON-PURCHASE CUSTOMER – OPEN TO EVERYONE)**

### **Duration**

This LUCKY DRAW will run from 15<sup>th</sup> April 2021 at “00:00:01” to 15<sup>th</sup> July 2021 “23:59:59” (“TNG LUCKY DRAW Period”). The Organizer reserves the rights to change, postpone, reschedule or extend the TNG LUCKY DRAW Period at any time. All entries received outside the Period will be disqualified.

### **Eligibility**

**No purchase is necessary to enter.** Participants with multiple entries will be disqualified, the Organizer will only take the earliest submitted Entry as the valid entry based on the time registered. All entries received after the TNG LUCKY DRAW Period shall not be entertained.

### **Participation**

Participants are required to register and provide below information at <http://www.hisense-campaigns.com.my/uefa2020>.

- o Full Name as per MyKad
- o Contact number, email and delivery address

Twenty (20) winners will be chosen on 18<sup>th</sup> August 2021 and The Organizer will announce the winner at Hisense Malaysia Facebook [www.facebook.com/HisenseMalaysia](http://www.facebook.com/HisenseMalaysia). The Organizer will select twenty (20) winners randomly from the pool of participants who have meet The Organizer’s eligibility requirements.

### **TNG Lucky Draw Prizes**

GRAND PRIZE (5 Winners) :  
Touch 'N Go eWallet Reload PIN RM100 each

SECOND PRIZE (5 Winners) :  
Touch 'N Go eWallet Reload PIN RM50 each

THIRD PRIZE (10 Winners) :  
Touch 'N Go eWallet Reload PIN RM30 each

**UEFA LUCKY DRAW & TNG LUCKY DRAW Prize Redemption**

1. The Organizer will announce the Winners on 18<sup>th</sup> August 2021 at the official Hisense Facebook page [www.facebook.com/HisenseMalaysia](https://www.facebook.com/HisenseMalaysia). Winners will be notified through WhatsApp messaging, from number: +6010-950 8077 to your registered number or via email [marketindp@hisense.com](mailto:marketindp@hisense.com). Winners will need to respond the Organizer within 5 days after announcement on official Hisense Facebook page. If Winners cannot be contacted whatsoever reasons within 5 days of being selected, the Organizer reserves the right to withdraw the Prize from the winner and select another winner using the same process. Prize must be claimed by 31<sup>st</sup> August 2021. The Prize must be collected in person at an agreed location.
2. Winners may be required to go on video recording as this is the Organizer marketing activity and share on Hisense social media sites. Winners will be disqualified and prize will be forfeited and no correspondence or appeal will be entertained if cannot be contacted and if he/she could not perform this. The Organizer reserves the rights to change, postpone, reschedule or extend this activity at any time without prior notice.
3. Prize is non-transferable, non-refundable, non-exchangeable and can't be redeemed for cash in part or full. All transportation, accommodation, personal and/or any other related costs, fees and/or expenses incurred to redeem the prizes are the sole responsibility of the winner.
4. By submitting personal information, customers hereby agree that the Organizer may collect, obtain, store and process your personal data that provide via WhatsApp and agree all the PDPA clauses mentioned on Hisense website (<https://www.hisense.com.my/pdpa-privacy-notice/>)

**Liability and Responsibility**

1. Customers/ Participants shall assume full liability and responsibility in case of any liability, mishap, injury, damage, claim or accidents (including death) resulting from their participation in PRIZE redemption and/or utilization of the FREE GIFT. The Organizer shall not be responsible for any liability, mishap, loss, damage, claim or accident (including death) in any manner whatsoever.
2. The Organizer is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of email or players on account of technical problems or traffic congestion on the Internet and/or websites.

3. The FREE GIFT/ PRIZE is provided on an “as is” basis and, except as otherwise prohibited by applicable law, the Organizer expressly disclaim any warranty of any kind, including, but not limited to warranties of merchantability, fitness for a particular purpose, and non-infringement. The Organizer cannot guarantee and does not promise any specific results from use of the HISENSE or HISENSE Malaysia Facebook page. No advice or information, whether oral or written, obtained by you from us, or from or through the HISENSE or HISENSE Malaysia Facebook page shall create any warranty not expressly stated herein.
4. The Organizer shall not be held liable or responsible for any delay and/or failure in the receipt of entry due to the inability of the respective Internet Service Provider (ISP) company and/or telecommunication network to provide timely and/or efficient internet and/or telecommunication services.

**Organizer’s Rights**

By submitting your information, all Customers/ Participants are agreed and acknowledge that all intellectual property rights thereto shall belong to the Organizer. The Organizer shall have the exclusive right to use, edit, modify and publish the entry submitted by all the Participants, publish the names of the Participants, in any way it deems fit for any advertising, trade, promotional purpose and for any other reason whatsoever, without any further notice to the Participants and the Participants shall not claim ownership or any payment or compensation on the materials. For the avoidance of doubt, the submissions will not be edited for judging purposes.

**Other Terms and Conditions**

1. All purchase receipts submitted must be original and shall not breach any intellectual property rights belonging to any party. The participants shall not pose, distribute, reproduce or submit in any way whatsoever, any materials containing any other party’s intellectual property rights, including but not limited to copyrights, or other proprietary information owned by another party without obtaining the prior written consent of the owner of such intellectual property rights or proprietary information. If you believe that your work has been copied and posted in a way that constitutes an intellectual property infringement, please contact the Organizer.
2. This Terms and Conditions is prepared in English only. Customers/ Participants are agreed to be bound by the Organizer Rules and Regulations, and the decisions of the Organizer.

**Data Protection**

1. Customers/ Participants agreed that you have read and understand the policy in this Terms and Conditions by providing personal data to the Organizer.

2. At times, the Organizer may retain third parties to process the Customers' / Participants' personal details. All such third parties are contractually obliged not to use the Customers' /Participants' personal data in any way other than that which is specified herein.
3. Under the Malaysian law, the customers/participants rights include:
  - a. the right to withdraw their personal details at any time by contacting the Organizer at [marketingdp@hisense.com](mailto:marketingdp@hisense.com) and providing the Organizer with their name and email address so that the Organizer may remove it.
  - b. the right to obtain a copy of the personal data which the Organizer holds about the customer (the Organizer reserves the right to charge a small fee for the exercise of this right).
  - c. the right to have incorrect personal data that the Organizer holds about the customer corrected.
4. If Customers/ Participants wishes to raise any data protection issue with the Organizer, or exercise any of his/her legal rights, please contact the Organizer at [marketingdp@hisense.com](mailto:marketingdp@hisense.com).
5. The Organizer takes reasonable precautions to keep the all Customers/ Participants personal data secure, and require third party data processors to do the same. Please note,however, that the Organizer may release Customers/ Participants personal data if requiredto do so by law, or by search warrant, subpoena or court order.