

**Hisense**



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## **HISENSE AWESOME 365 PROMOTION TERMS & CONDITIONS**

### **Organizer**

1. This “AWESOME 365 WITH HISENSE” (“Free Gifts Redemption”) is organized by Hisense (Malaysia) Sdn. Bhd. (897237-P) (“the Organizer”) and FREE GIFTS are only valid for purchases made within 20<sup>th</sup> September 2020 to 20<sup>th</sup> October 2020 at all Hisense dealer outlets in Malaysia, not applicable for online purchase.

2. The Organizer reserves the right to amend the Terms & Conditions listed at any time without prior notice.

### **Duration**

1. This Free Gifts Redemption period from 20<sup>th</sup> September to 31<sup>st</sup> October 2020. The Organizer reserves the rights to change, postpone, reschedule or extend the Free Gifts Redemption at any time without prior notice. No claims/questions shall be entertained in this regard.

### **FREE GIFTS Redemption**

1. All FREE GIFTS are available on a first-come-first-served basis, while stocks last, it's non-transferable, non-refundable, non-exchangeable and can't be redeemed for cash. FREE GIFTS Redemptions are not valid for corporate purchase, project sale and online purchases. The Organizer reserves the right to make the final decision on all matters related to the Free Gifts Redemption.

2. Free Gifts Redemption starts from 20<sup>th</sup> September to 31<sup>st</sup> October 2020. The Organizer will not entertain any redemption requests after expiry date. FREE GIFTS only limited to 1 (one) per model as listed in the leaflet of AWESOME 365 WITH HISENSE.

3. Only original receipt(s) with clearly printed transaction amounts, model name, date and outlet name will be accepted for redemption. The Organizer reserves the right to disqualify any redemption at their discretion.

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#### 4. FREE GIFTS:

- Touch 'n Go e-Wallet Voucher
  - RM 200 x 1: 75A7500F (4K UHD Smart TV)
  - RM 500 x 1: 85A7500F (4K UHD Smart TV)
  - RM 200 x 1: 65U800QF (4K ULED Smart TV)
  
- MPOW Sports Bluetooth 5.0 Earphones (waterproof and wireless)
  - 58A7100F (4K UHD Smart TV)
  - 55A7400F (4K Android Smart TV)
  - 65A7400F (4K Android Smart TV)
  
- Premium Ceramic Soup Bowl & Spoon Set
  - AI10KAG (1.0HP KA Inverter Air Conditioner)
  - AI13KAG (1.5HP KA Inverter Air Conditioner)
  - AI20KAG (2.0HP KA Inverter Air Conditioner)
  - AI25KAG (2.5HP KA Inverter Air Conditioner)
  
- Premium Gastronomy Set (Non-Stick)
  - AI10TUGS (1.0HP 5 Star TU Inverter Air Conditioner)
  - AI13TUGS (1.5HP 5 Star TU Inverter Air Conditioner)
  - RT486N4FBV (450L, 2 Door Inverter Refrigerator)
  - RT600N4FBV (550L, 2 Door Inverter Refrigerator)
  - RS686N4AWU (620L, Side by Side Inverter Refrigerator)
  - RQ566N4AWU (520L, 4 Door Inverter Refrigerator)

#### 5. How to redeem:



- Customers will need to submit information to redeem FREE GIFTS via WhatsApp Messaging from any locally registered mobile number.
- Customers are required to provide below information to redeem FREE GIFTS and submit to +6010-9508077 (or scan the QR code) via WhatsApp. No acknowledgment of receipt/invoice will be sent by Organizer for the entries received.
  - Full Name as per MyKad
  - FREE GIFTS receiver contact and delivery address
  - Snap a picture of the proof of purchase (receipt/invoice)

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- Touch 'n GO – The Organizer will provide Touch 'n Go eWallet Reload PIN via WhatsApp messaging. The Touch 'n Go eWallet Reload PIN shall have a validity period of one (1) year and it shall be the responsibility of the Customer to utilize the PIN before the expiry date.
- Other FREE GIFTS will be delivered to the address provided by customer within 2 to 4 weeks after the promotion is ended on 20<sup>th</sup> October 2020. FREE GIFTS to East Malaysia may take longer delivery lead time. FREE GIFTS will be delivered at the Organizer's option. The Organizer shall not be liable for any risk, loss or damage to the FREE GIFTS upon delivery. Neither shall Organizer be liable for or obligated to recognize or replace defective, damaged or stolen FREE GIFTS.

6. FREE GIFTS are subject to availability. The Organizer shall reserve the right at its absolute discretion to substitute any of the FREE GIFTS with that of similar value, at any time without prior notice. The values of the FREE GIFTS are correct at the time of printing.

7. By submitting personal information, customers hereby agree that Hisense may collect, obtain, store and process your personal data that provide via WhatsApp and agree all the PDPA clauses mentioned on Hisense website (<https://www.hisense.com.my/pdpa-privacy-notice/>)

### **Liability and Responsibility**

1. Customers shall assume full liability and responsibility in case of any liability, mishap, injury, damage, claim or accidents (including death) resulting from their participation in redemption and/or utilization of the FREE GIFTS. The Organizer shall not be responsible for any liability, mishap, loss, damage, claim or accident (including death) in any manner whatsoever.

2. The Organizer is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of any telephone

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network or lines, computer online systems, servers or providers, computer equipment, software, failure of email or players on account of technical problems or traffic congestion on the Internet and/or websites.

3. The FREE GIFTS are provided on an “as is” basis and, except as otherwise prohibited by applicable law, the Organizer expressly disclaim any warranty of any kind, including, but not limited to warranties of merchantability, fitness for a particular purpose, and non-infringement. The Organizer cannot guarantee and does not promise any specific results from use of the HISENSE or HISENSE Malaysia Facebook page. No advice or information, whether oral or written, obtained by you from us, or from or through the HISENSE or HISENSE Malaysia Facebook page shall create any warranty not expressly stated herein.

4. The Organizer shall not be held liable or responsible for any delay and/or failure in the receipt of entry due to the inability of the respective Internet Service Provider (ISP) company and/or telecommunication network to provide timely and/or efficient internet and/or telecommunication services.

### **Organizer’s Rights**

1. By submitting your information for this Free Gifts Redemption, all customers are agreed and acknowledge that all intellectual property rights thereto shall belong to the Organizer.

### **Other Terms and Conditions**

1. All purchase receipts submitted must be original and shall not breach any intellectual property rights belonging to any party. The participants shall not pose, distribute, reproduce or submit in any way whatsoever, any materials containing any other party’s intellectual property rights, including but not limited to copyrights, or other proprietary information owned by another party without obtaining the prior written consent of the owner of such intellectual property rights or proprietary information. If you believe that your work has been copied and posted in a way that constitutes an intellectual property infringement, please contact the Organizer.

2. This Terms and Conditions is prepared in English only.

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3. Customers are agreed to be bound by these Free Gifts Redemption Rules and Regulations, and the decisions of the Organizer.

### **Data Protection**

1. Customers agreed that you have read and understand the policy in this Terms and Conditions by providing personal data to the Organizer for this Free Gifts Redemption Promotion.

2. At times, the Organizer may retain third parties to process the customer's personal details. All such third parties are contractually obliged not to use the customer's personal data in any way other than that which is specified herein.

3. Under the Malaysian law, the customer's rights include:

i. the right to withdraw their Free Gift Redemption to the use of their personal details at any time by contacting the Organizer at [marketingdp@hisense.com](mailto:marketingdp@hisense.com) and providing the Organizer with their name and email address so that the Organizer may remove it.

ii. the right to obtain a copy of the personal data which the Organizer holds about the customer (the Organizer reserves the right to charge a small fee for the exercise of this right).

iii. the right to have incorrect personal data that the Organizer holds about the customer corrected.

4. If a customer wishes to raise any data protection issue with the Organizer, or exercise any of his/her legal rights, please contact the Organizer at [marketingdp@hisense.com](mailto:marketingdp@hisense.com)

5. The Organizer takes reasonable precautions to keep the all customers personal data secure, and require third party data processors to do the same. Please note, however, that the Organizer may release customers' personal data if required to do so by law, or by search warrant, subpoena or court order.